

## System Administrator - Identity Management Program

### Duties:

Responsible for project technical support, administration, management, and level 2 help desk production support of Identity and Access required to access applications. In addition, this position ensures policies and procedures are being followed within the system and helps to maintain technical documentation.

### Requirements:

- Responsible for the administration of Identity and Access required to access applications.
- Perform day-to-day provisioning and access removal tasks to support the hiring, termination, and transfer of users.
- Responsible for the creation, maintenance, and execution of supporting policies and procedures
- Apply proven communication, analytical, and problem-solving skills to help maximize the benefit of organizational directives and business goals.
- Perform tasks responsible for user identity attributes and access rights to supported systems and applications.
- Enhance, formalize, and standardize Identity and Access Management processes and procedures.
- Develop enterprise tools and applications to manage access to data, systems, and resources.
- Other duties as assigned.

### Education/Experience/Certifications:

- Bachelor's degree (B.A.) in an IT related discipline required with 1-2 years related experience.
- Experience providing customer-driven solutions, support or service related to identity management or technical support.
- Experience developing policies, processes, or procedures.
- Knowledge and understanding of security access management principles and standards.
- Basic understanding of PowerShell, BASH, and/or SQL.
- Ideally, knowledge and understanding of directory services and identity stores. Experience managing federated identity integrations and multi-factor authentication solutions.
- Familiar with SAML, ADFS, LDAP, and SSO technology.
- Equivalent combination of education, experience, and/or training will be considered.

This position requires proof of vaccination. The Company requires that all employees be vaccinated or be approved for a medical or religious accommodation.

*Pacxa is an Equal Opportunity Employer.*